Information Technology: A Facilitator for Employees at Work Place (A Study with reference to Agra City)
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Abstract

World is becoming a global market today and it has made imperative for the companies to respond swiftly to the changing needs of the market and customers. Those who are able to adapt to the change, are getting the maximum share and those who are lagging behind are nowhere in the race. Hence “providing the right information to the right person at the right time and at the right place” has become a mantra for success. To achieve this, companies are relying immensely on the potential of information technology. Technology has had an incredible impact on today’s workplaces. Years ago, most tasks were tediously performed or analyzed by hand, but now a days, with the click of a button, a vast amount of information can be processed or pulled up for evaluation. As information has become an increasingly important feature in the business world, a wide range of new technologies have given businesses an access to faster communication, increased efficiencies, and the ability to work away from the office. Successful enterprises understand that knowledgeable workers must be able to do their jobs from more than one location which will improve productivity, reduce costs and boost the bottom line and make the employees work in a more relaxed environment. These observations make it an interesting area for study and hence this paper is an attempt to find out whether information technology can act as a facilitator for employees at work place.