Apeejay School of Management  
Dwarka, New Delhi  
15 October 2012

No. 6R/1/12

Subject: **Constitution of Grievance Redressal Committee and appointment of Ombudsman**

Pursuant to AICTE (Establishment of Mechanism for Grievance Redressal) Regulations, 2012 notified vide F.No.37.3/Legal/2012 dated May 25, 2012 and conveyed vide its letter No.1-101/DPG/AICTE/Ombudsman/2012 dated July 9, 2012 regarding Establishment of Grievance Committee and the appointment of Ombudsman to ensure transparency in AICTE-approved institutions in issues relating to admissions and with paramount objective of preventing unfair practices and to provide a mechanism to innocent students for redressal of grievances of students, parents and others, the following mechanism is set up at the Apeejay School of Management, Dwarka, New Delhi-110077:

Grievance Redressal Committee

The following Grievance Redressal Committee is constituted for redressal of complaints constituting 'grievances' as defined in the AICTE notification issued from File No. F.37-3/Legal/2012 dated May 25, 2012.

Chairman
Prof. (Dr.) Deepankar Chakrabarti, Dean

Members
1. Prof. Kamal Kishore
2. Prof. Akshay Kumar
3. Prof. Pusa Mahesh
4. Prof. Divya Jindal

All aggrieved students, their parents and others may approach the said Grievance Redressal Committee in the first instance.
Appointinent of Ombudsman

Dr. S.K. Salwan, formerly Vice-Chancellor, Punjab Technical University, and presently on the Board of Governors of Apeejay Stya University, Bhagwant University, and PTU, is appointed as the Ombudsman.

In case the aggrieved parties are not satisfied with the decision of the Grievance Redressal Committee, they may send their appeals to the Ombudsman who shall exercise the powers vested with him by the AICTE Regulations, hear those grievances and ensure their disposal within one month of their receipt. On conclusion of the proceedings, he shall pass such orders, with reasons for such orders as may be deemed fit to redress the grievance and provide such relief as may be desirable.

(Alok Saklani)
Director